

Name _____

Vehicle License _____

Phone Number _____

Department _____

Date and Time of Conversation _____

Who do we call w/ questions?

Name _____

Phone _____

Vehicle Location _____

Service Requested

Oil Change

Oil/Transmission Leak Color? _____

Tire Rotation

Check Brakes

Other _____

Balance Wheels

Bulb Out

Check AC

Flat Tire/Leak

DrFront

DrBack

PasFront

PasBack

DrFront

DrBack

PasFront

PasBack

Warning Lights

Check Engine Light

ABS

Oil

Tire Pressure

Engine Temp

Traction Control

Security Light

Battery

Airbag

Other _____

Drivability

Engine Runs Erratic

Engine Will Not Start

Engine Cranks / No Start

Transmission Shifting Rough

Engine Running Rough / Vibration

Check for Noise in Engine

Engine Stalls

Brakes Pull To One Side

Road Test

Will Not Start When Cold

Will Not Start When Hot

Other _____

To the Left

To the Right

Frequency:

When does this issue occur? Is the issue Intermittent/ how frequently does it occur?

Every once in a while

Every time

Random

Describe the driving conditions when this issue occurs

Accelerating

Cruising

When Braking

Cornering

Going over bumps

Driving at hwy speeds

Full Load (cargo or passengers)

Empty (no cargo or passengers)

When this occurs is the vehicle hot or cold? (engine been running or just started)

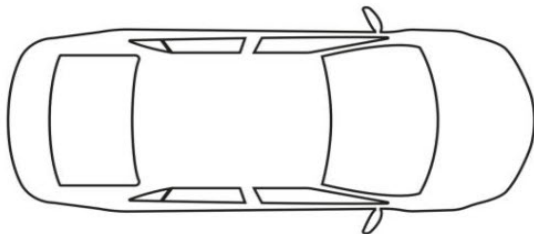
Hot

Cold

Both

Unsure

Noises: Where is it coming from?



When do you hear it?

Every once in a while

Every time

Random

What does it sound like?

Grinding

Squealing

Squeak

Clunk

Are there passengers in the vehicle?

Yes

No

Front Only

Backseat

Other Concerns / Notes

Appointment Scheduled

Date/Time _____

Work Order # _____