## Parking and Transportation Committee Meeting Minutes 11/30/2022 Via Zoom

Members Present: Paul Hanley, Pamella Hughes, Kara Park, Debra Trusty, Madeline Wilson, Rebecca Wilson, David Wittenberg
Staff/Others Present: Mia Brunelli, Brian McClatchey, Michelle Ribble, Carol Scott-Conner, Erin Shane, Debby Zumbach and Carrie Brus

Members/Staff Absent: Connor French, Nick Nachtman, Camden Studer

Meeting began at 1:32pm

Carrie took roll call based on Zoom attendance

### Approval of meeting minutes

- October 20, 2022 meeting
  - o Any questions on the minutes or any changes?
- Motion to approve and seconded
- Minutes have been approved

#### CAMBUS on-demand service

- Presentation by Mia Brunelli
- CAMBUS service types
  - o Fixed-route and Bionic Bus
- On-Demand service
  - Began in April 2020
  - o Fixed-route ridership fell up to 80%
  - o Re-evaluation of the Night Pentacrest route
  - Data is now available on ridership
    - Both on routes and at specific bus stops
- Details of on-demand service
  - o Bus stages at WCTC
  - o Riders can walk up to the bus and request a ride
  - o Riders can call CAMBUS Dispatch and request a ride
  - o Rides would be given to/from locations served by the Night Pentacrest route
  - Service is more responsive
  - More efficient
  - Bus only provides rides when there is demand
- Expansion of the on-demand service
  - Evaluation of ridership data for other low ridership routes in the late evenings
  - o On-Demand can replace fixed-route service after 9pm during breaks/summer and on weekends
  - Service area expanded to all main campus bus stops that CAMBUS provides service
- Potential for future solutions aimed at Bionic Bus
  - Need mini-buses, preferably non-CDL
  - Scheduling software
    - Flexible rules
    - Define service zones
    - Pick-up and drop-off locations
    - Allow for walk-on rides
    - Co-mingle Bionic and On-Demand
      - Need to report rides separately
    - Launched with Spare Labs in November 2022 after an RFP process
      - Features for customers
        - Riders schedule through the app, CAMBUS Now
        - System determines more efficient routing
        - Riders receive notifications
        - o Riders can see vehicle location
      - Features for CAMBUS
        - Data and reports
        - o Flexible with scheduling rules
        - o Enforcement of service zones
- What is next?
  - Adding Bionic service to the platform in spring 2023
  - Will include highly requested features from Bionic riders
    - Scheduling and cancelling rides through app
    - Trip notifications
  - Other uses
    - Research Park campus/Forevergreen UIHC development
    - Pride and Cultural Centers
    - Other low-demand areas during academic breaks

- o Ability to co-mingle Bionic and On-Demand services during the daytime hours
- Questions/feedback
  - How is the software working?
    - It is working
    - Have not heard anything negative
    - Going as planned
  - o Ability to track no-shows?
    - Yes. Every request that comes in is logged
    - Any action against riders is pretty restrictive based on ADA guidelines
    - Data is important for reporting guidelines
  - O What are the hours?
    - Fall and Spring academic sessions
      - Weeknights 8:45pm 12:30am
      - To/from commuter lots
    - Break periods
      - Weeknights 8:45pm 12:30am
      - Services all CAMBUS stops
    - Summer
      - 11:30am 6:30pm
      - 8:45pm 12:30am
  - o Sounds like a great system
  - Maybe we can revisit this program later in the spring semester

### Enhanced bike parking

- Presentation by Michelle Ribble
- Provides more security and features than a standard bicycle rack
- Enhanced would look more like bike cages/lockers
- Background
  - o Prior requests have come to us from College of Medicine
  - Standard racks are designed for short-term parking
  - Need to address medium to long-term parking needs
  - o Consulted the Campus Master Plan
- Formed a task force to develop options for enhanced bicycle parking
  - o 13 members
  - o Mission is to recommend options and locations according to the Bikeways Master Plan
  - Main concerns are weather protection and security for bicycles
- Options discussed
  - Racks with two points of contact
    - Can still use U-Lock
    - Bicycle support in at least two places
  - Covered racks
    - Weather protection
    - Visible
    - Potential for lighting
  - Lockers
    - Weather protection
    - Individual access
    - Portable
  - Cage/Room
    - Weather protection
    - Secure access
    - Potential for a camera
- Recommendations
  - Reevaluate standard rack choice in Design Standards
  - o Choose racks providing two points of contact
  - Include other options in Design Standards
    - Two points of contact
    - Covered racks, lockers, cages, rooms
    - Cameras, electronic door access
  - Prioritize
    - New construction projects
    - High usage areas
    - Rack replacements due to normal wear/tear
- Next steps
  - Input from:
    - Master Planning Committee
    - Campus Planning Committee
  - Cage project potential

- Newton Road Ramp
- Future Hawkeye Ramp
- Cage management
  - AMAG access
  - Policies and procedures
  - Fees
- Could be a mitigation effort to combat bike thefts
- Questions/feedback
  - Covered bike rack
    - Could a camera be added here?
      - Opportunity, yes.
      - Would need additional feedback/approvals
  - o Bicycle registrations
    - Bike Index has seen about 900 registrations in just one year
  - Exciting project

## Email from UI Staff Council

- Changes to Iowa City and Coralville Transit routes impacting commuters getting to work
- Need more details to respond effectively
- Feedback
  - o Iowa City had more significant changes due to the Transit Study
  - o Could it be a staffing issue?
  - o Could it be an issue of transferring to a different bus system?
  - O Any feedback would be really helpful in having a conversation with Iowa City Transit
    - Court Hill route issue (morning)
      - Construction projects on the east side of Iowa City
      - Transferring is difficult to arrive at UIHC
      - Maybe CAMBUS could be helpful to some of these riders
    - Towncrest departures in the PM peak
      - Sometimes late, up to 20 minutes
      - Inconsistent
      - Downtown interchange
- More information to come

# Adjourn

- Motion to adjourn and seconded
- Meeting ended at 2:24pm