Parking Charter Committee Meeting

Friday 2/28/2025

Attendance: Victoria Miller, Lori Skoff, John Wadsworth, Jeff Rahn, Ryan Dusil, Greg Schmitt, Ken Freidhoff, Mia Brunelli, Deb Trusty, Debby Zumbach, Colin Nelson-Pinkston, Brent Hadder, Madison Kelly

Project updates

- a. Hawkeye Ramp Opening: coming soon, waiting for a few last-minute inspections to get approved. Hoping to have access by mid-March
- b. Arena: approved yesterday so will start in April, and the lot will start early May.
- c. Downtown Campus:
 - 1. Market Street Ramp Lot 87: Starting the construction in creating a new surface lot lot 87, going from 50 spaces to 85.
 - 2. Dodge street ramp project just awarded. Two level structure to get an entrance to the top level off N. Dodge Street.
 - 3. Plaza Ramp: approved to move forward and replace as it is secure to still use but best to replace over repair.

2. Snow/Ice update

a. New vendor:

- 1. Greg's Lawn Care and Snow Removal; this company owns its own company and staffed properly help us. Great response time and rented located space for equipment to be local.
- 2. Our team do sidewalks and top of ramps, and our staff our here 24/7 and can always be monitor events.
- 3. Mew weather equipment: UIHC north liberty, Hawkeye ramp and IMU Ramp, collects the data that is coming in. Very accurate. Good results. Texts alerts so we can start treating areas to prevent ice.
- b. Process for ice conditions: use a low corrosion for sidewalks
- c. Map of our responsibility including NL and Downtown: shared the campus maps for a view of our responsibility that we maintain the sides that are near our areas to get our customers from to and from.
- d. North Liberty UIHC Campus we have all the areas except the green areas is done by grounds. The Downton and North Liberty area are both new to our snow areas this year. Both of these locations are covered by the contractor during large snow events, but we do take calls and clean up where needed.

3. CAMBUS

- a. Intro of New CAMBUS Manager: Working in public transit for over 15 years. Started in CAMBUS as an undergraduate student. Has worked in 4 transit services, came back to campus in 2018, and safety and training program. Brought on the Transit App, and Training programs.
- b. FTE Drivers: created a full-time position for full time drivers, difficulty in staffing students, short staffed on specific times and during Monday-Friday 8am-5pm and breaks and holidays harder to get all the shifts filled. Critical services for UIHC to get them to and from work. Make sure we have reliable services for UI Health Care during these low staffing positions. We have 3 current positions, and we have the ability to have 5 total positions. We have 3 full time training positions. Hire about 100 drivers each year, federal regulation on who can do training. Approved for DOT CDL testing and do all the local transits driver training as well. Training center for the region in all the various services to help them get the drivers trained and tested.

- c. Current Status of Routes: back to full service and we have been back to full staff.
- d. Health Science Interchange opened in December 2024, replaced VA Loop. It is completed and waiting for permanent shelters but have temporary in the meantime.
- e. Expanding the On-Demand Service to North Liberty service and expanding a service to this area. Open in Spring/April 2025
- 4. Patient Parking in Ramps Fall 2025
 - a. Plan for HR1 and HR3:
 - 1. Ramp 1 coming down in September 2025. When HR1 comes down we will transition that Parking Ramp 3 will becoming patient facility.
 - 2. UI brand change, and removing the hospital from Parking Ramp 2, Parking Ramp 3, Parking Ramp 4 and removing the hospital on all the facilities.
 - 3. Parking Ramp 2 and Parking Ramp 4 will be strictly dedicated for patients and their visitors. We will restrict who will be entering in these facilities.
 - 4. Hoping to shift the parking culture to get those using hourly parking to shift to Hawkeye Ramp -Lot 90 over these above locations that will be for patients and visitors.
 - b. Parking Ambassador status:
 - 1. Welcoming beacon to get the patients into the facilities, and some regulator person. So those who can't park in this area realize they are not allowed to use the patient facilities.
 - 2. Then educating the non-medical appointments to move these people like traveling nursing, students, vendors, and all others to the Hawkeye Ramp over using patient parking.
 - 3. 5 full time positions and we have 14 apply and interviewed 5 total.
- 5. Other Topics:
 - a. Monitor: We don't know how much space we will get with Ortho moving out North Liberty.
 - b. We are working with the GME adjustments in the fall.
 - c. Game day transition will be HR2 and HR4.
 - d. North Liberty parking employee permit parking in this area.
 - e. Patient parking patterns have changed with the ticket rate increases and night weekend parking changes this past year.
 - f. Ramp Night permit: allows access to Parking Ramp 4 1:30pm until 8:30am Monday-Friday and all weekend

Committee Questions:

- When will the sidewalks be completed for the Health Sciences Interchange?
 - Hoping it will be completed soon and start ramping up have all concrete laid by end of March, targeting spring break.
- Faculty & Staff moving permit holders: some grandfather permit holders will be allowed to stay and will reduce by attrition, those that were relocated we are moving back it was a construction time frame parking location only.
- Any change to get an automated pass through MyChart?
 - We had a meeting HCIS, but the hospital is not able to modify the epic system to do what we are wanting with the patient check in.
- Where are the ambassadors going to standing and working?

- Nice uniform and keep them moving and making the interaction quick and brief and they will be placed at the entrance of the facility.
- We are ready to make changes as needed, and UIHC would like us to screen all vehicles even if lines, but will make accommodations that
- Will this change how the ramps are used for nights and weekend for on-call employees and faculty?
 - Patient parking is just daytime parking for patient during the daytime hours employee 6am-2:30pm.